INFORMATION TECHNOLOGY SERVICES
資訊科技服務

IT HELP DESK 資訊科技服務台

A dedicated IT Help Desk is available to provide students with technical assistance in using the facilities and services provided by the Information Technology and Services Unit (ITSU). During office hours, users in need can contact the IT Help Desk by calling the hotline number, sending an email, or visiting the ITSU Office located in the Administration Block of the Academy.

資訊科技處 (ITSU) 為同學們提供一站式的技術支援服務。於辦公時間內，同學可透過電話熱線、電子郵件或親身到訪位於學院行政樓內之資訊科技處辦公室尋求幫助。

ACADEMY COMPUTER LABORATORY 學院電腦室

The Academy Computer Laboratory has 20 PCs and 4 Mac computers, as well as 2 color printers, for students to access the Internet and to use the latest software for completing school work and learning purposes. Some of the computers are equipped with special educational software. Students are given with a printing quota each year allowing them to print a certain number of copies for free. Students can also use their Octopus cards for charged printing if neccesary.

學院電腦室共設有二十台微軟視窗電腦、四台蘋果電腦及二部彩色打印機，方便同學上網及使用最新軟件作研習之用。部份電腦更設有特別教學軟件。此外，學生每年可使用打印機免費打印一定數量的文件。如有需要，學生可使用八達通卡付費打印。

EMAIL SERVICE 電郵服務

Each student will be assigned an Academy email account for communication purposes. Students can easily send and receive emails anytime and anywhere using their home computers or mobile phones.

每一位同學會被分配一個學院電郵戶口以作通訊之用。同學們可隨時隨地利用個人電腦或手提電話收發電郵。

ACADEMY WI-FI SERVICE 學院無線上網服務

Powered by the latest 802.11ac wireless technology, the Academy's Wi-Fi Service aims to facilitate teaching and learning, and to enhance the on-campus experience of students. The majority of the teaching, learning and open spaces at the Academy, such as the canteen and library, are covered by the Academy Wi-Fi hotspots. Students can use their Academy email password to sign on to the service.

學院無線上網服務支援最新的無線網路規格標準 802.11ac，能更有效地促進教學活動及加強學生之校園體驗。現時學院大部份之教學及公共場地都設有無線上網服務熱點。同學們可利用其個人電郵戶口密碼登入及使用服務。

"eduroam" WI-FI ROAMING SERVICE
無線上網漫遊服務

"eduroam" is a free Wi-Fi roaming service for users of the international research and education community. Being part of the community, students of the Academy can enjoy free Wi-Fi services at over a thousand education institutions worldwide as well as the eight local universities, with their Academy ID and password.

"eduroam" 是一項專為國際研究及學術社群而設的無線上網漫遊服務 。學院作為其中一員，同學可利用其演藝戶口及密碼自由登入及免費使用起過一千所世界各地的教育機構及本地八所大學所提供之無線上網服務。

Office 365 雲端服務

To enhance productivity, mobility and communication, students are provided with free access to Office 365, which is a suite of cloud-based applications with rich collaborative features offered by Microsoft. Users with a valid Academy email account can enjoy a number of advantages including free installation of Microsoft Office applications on up to 5 personal computers (PC or Mac) and 1TB of OneDrive free storage. 一

為了促進生產力、流動性及溝通，同學可免費使用由微軟公司提供的 Office 365 雲端服務。該服務提供了眾多不同的應用程式及協作工具。同學只需持有有效的學院電郵，便可下載免費微軟辦公室軟件於最多 5 部個人電腦 (PC 或 Mac) 上安裝使用及擁有 1TB 的免費 OneDrive 儲存空間。